



Quality Assurance Officer

Candidate Brief

AESSEAL plc, Mill Close, Rotherham, S60 1BZ

Email: Careers@aesseal.co.uk

AESSEAL® overview



AESSEAL® is part of the AES Engineering Ltd Group, a global engineering and reliability leader with sales exceeding £283 million. We design and manufacture mechanical seals and seal support systems that keep industry moving, and our innovations are engineered to minimise environmental impact, helping customers cut waste, save energy and combat climate change.

We're proud of an exceptional reputation and an equally strong commitment to social responsibility. Careers at AESSEAL® are built on opportunity. We develop talent from apprenticeships upwards, give people room to grow, take on responsibility and progress into management roles.

Explore our day-in-the-life videos to meet the teams and see what your next role could look like. Employees are encouraged to make a difference beyond the day job, working with schools to inspire future engineers and entrepreneurs, sponsoring GUTS events, and driving our mission to achieve global Net Zero.

Our culture of excellence is recognised with 16 King or Queen's Awards and numerous ISO certifications across quality, health and safety, environment, cybersecurity and more. With year-on-year sales and profit growth, and over £61 million invested in facilities and machinery, AESSEAL® offers the resources, stability and ambition that make it a uniquely rewarding place to work.



Our core values

Our Purpose is to give our customers such exceptional service that they need never consider alternative sources of supply.

- We pursue excellence in order to continuously improve.
- We promote, embrace and manage change.
- We champion honesty and fairness.
- We are committed to protecting the environment.
- We create an environment where we are happy at work.

Our vision is to become the leading global reliability business, delivering solutions to help industries save water, energy, cut pollution, and create a better world.

Our focus - to us, the customer really is king. It is our focus on customer service and quality that has seen us grow year on year since we were established in 1979. Today we have 69 businesses from 108 locations, serving over 100 countries, and employ a global network of sales engineers and technical support specialists.

C. J. Rea, Managing Director



At AESSEAL®, we recruit and develop the most talented individuals, whether that's in engineering, sales, service, or support roles.

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Working collaboratively across our global operation, we are one 'family' community, where teamwork is encouraged and clarity, mutual respect, and understanding are key. If you would like to find out more about our current vacancies and apprenticeship schemes, please navigate using the careers menu.

What are the benefits to working for AESSEAL®?

- Pension Scheme including Salary Sacrifice
- Aspire to Retire Scheme
- Life Assurance
- Length of Service Scheme (5 years, 10 years, 15 years, 20 years, 25 years, 30 years and 35 years)
- Mindful Employer – Supporting Mental Health
- Cycle2Work Scheme
- EV Car Scheme – partnered with Octopus Energy
- BenefitHub – exclusive discounts, rewards and cashback
- STAR Awards - £250 Amazon Voucher
- Sporting Tickets
- Westfield Health cover at discounted rates
- Help@Hand – Employee Wellbeing and Mental Health
- AES Tree Walk
- Free On-Site Parking and EV Charging Facilities



The purpose of this job is to assist with the quality assurance activities of the Business as part of the wider Business Assurance Department. The position is based at the Company's Head Quarter in Rotherham. Coverage of other sites within the UK as well as potentially overseas may be expected as part of the role.

The Business Assurance Department manages Governance for the AESSEAL group of Companies including Health and Safety, Quality Assurance, Environment and Energy, Sustainability as well as compliance.

Job Dimensions:

The successful applicant will be part of the wider Business Assurance team that focuses in developing systems and processes for as successful international manufacturing business head quartered in Rotherham. A key aspect of the role will be to facilitate this aspect of the quality assurance systems as well as maintaining associated quality standards / certification and product directive compliance.

This includes but is not limited to:

- ISO 9001
- ISO 29001
- PED 2014/68/EU
- ATEX 2014/34/EU

The role will also include:

- Working as part of a team to achieve targets and objectives that are key to the Business and the department.
- Investigating Quality incidents and implementing corrective actions.
- Participating in Internal and external audits, identifying improvement opportunities and working with varying levels of employees to implement improvement.

Job Title: Quality Assurance Officer

Department: Business Assurance

Location: Mill Close, Bradmarsh Industrial Estate, Rotherham, S60 1BZ

Organisation: AESSEAL plc

Reports to: David Montero

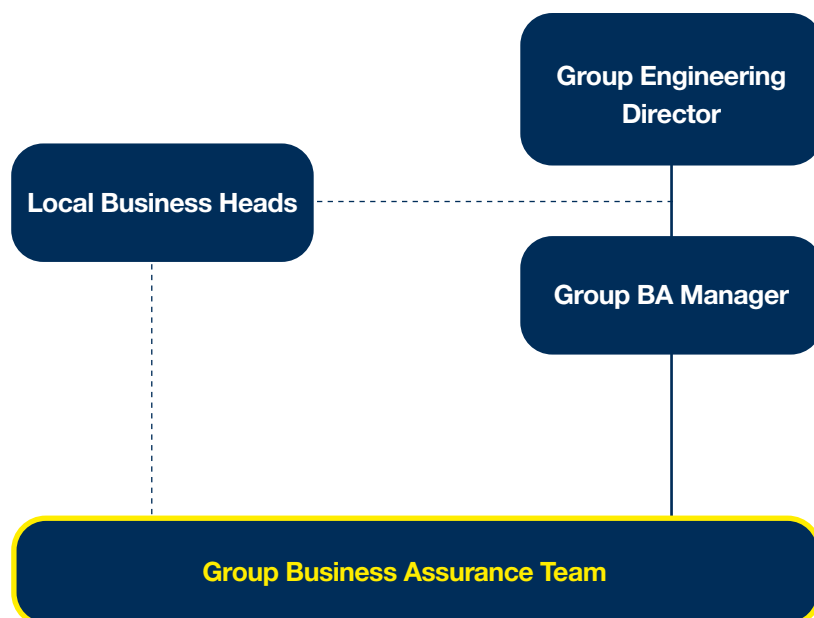


Principle accountabilities

- A.** Investigation of internal and external product incidents, finding the root cause by working with colleagues across all functions to implement solutions. This will include learning about the manufacturing and assembly processes, as well as all functions of the Business in order to appreciate potential causes of error.
- B.** Completion of vendor questionnaires/submissions.
- C.** Help collate information and publish management reports on Measures of Performance for the Business.
- D.** Promotion and adaptation of the continuous improvement approach.
- E.** Assist with ensuring product quality and compliance with associated legislation.
- F.** Assist in the full range of day-to-day departmental activities.

N.B This list is not exhaustive, the job holder is required to carry out reasonable tasks within their level of skill and ability.

Organisational Chart



Criteria	Essential	Desirable
Qualifications	<ul style="list-style-type: none"> GCSE grade C and above (5 and above) in English, Maths, Science. Full Driver's license. 	<ul style="list-style-type: none"> GCSE grade A in math's (7 and above). CQI specific qualifications. Degree in business related topic.
Skills & Knowledge	<ul style="list-style-type: none"> Communication. Self-motivated. Analytical. Problem solving. Teamwork. Attention to detail. I.T. literate (Word and Excel). 	<ul style="list-style-type: none"> SAP. QPulse / Ideagen.
Experience	<ul style="list-style-type: none"> Continuous improvement. Problem solving. Customer service 	<ul style="list-style-type: none"> Previous experience in a Quality assurance role. Understanding & application of relevant Directives as listed in section 2. Auditing. Handling of customer complaints.
Character	<ul style="list-style-type: none"> Desire to provide exceptional customer service. Eager to assist in the continuous improvement of the organisation. Ability to promote, embrace and manage change. Contribute to a happy working environment. Effective communicator. 	

