



ENVIRONMENTAL TECHNOLOGY

AESSEAL® speed of delivery aids US firm

A prompt response by AESSEAL® solved a major problem for a Louisiana chemical company when a pump failed in its EDC area.

Production was halted while the company waited for an emergency seal to be shipped in. However, its regular supplier was unable to respond immediately. Frustrated by the delay, the company approached AESSEAL® for help.

AESSEAL® reacted by shipping seals from the UK the same day, minimizing downtime and ensuring that production was restarted with the least possible delay. In addition, follow-up training sessions on pumps and seals were held by AESSEAL® engineers for the company's staff at the Louisiana plant.



'Same day shipping and on-site training'

Industry: Chemical
Product: Sundyne® Dual Seal
Application: Ethylene Dichloride
Reference N.O: TD3140379



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